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Brochure | Healthcare

A Streamlined Approach
to Managing Healthcare Spend

THE BEST RUN **SAP**

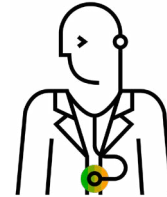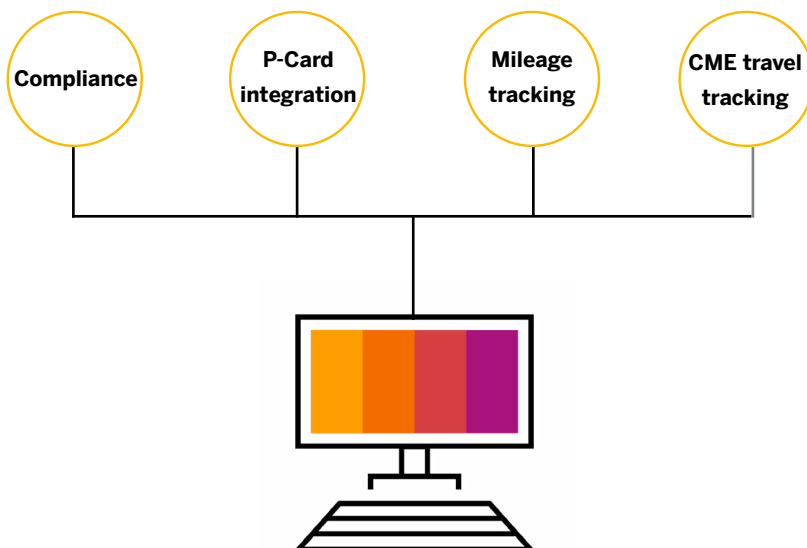# Gain Visibility into Your Entire Spend

Healthcare organizations across the country faced many spend management complexities due to the COVID-19 pandemic that caused significant strain on budget and resources, including:

- Inability to access data remotely
- Lack of visibility into spend
- Unreliable and time-consuming manual processes
- Antiquated or disjointed systems that required an in-office presence to process expenses and invoices

The pandemic accelerated the need for digital transformation. Implementing an integrated, automated spend management solution will cut costs, and provide real financial and resource savings to your healthcare organization by helping you accurately manage and control spend from anywhere.

CAPTURE SPEND DATA AND INCREASE COMPLIANCE

SAP Concur solutions for healthcare integrates travel, expenses, invoices, and Continuing Medical Education (CME) spend for greater visibility into budgets, increased compliance, and ease of use for better employee experiences all on a single, cloud-based solution.

Compliance · P-Card integration · Mileage tracking · CME travel tracking

40%
of healthcare customer's travel and expense (T&E) falls within CME spend.[1]

35%
of employees admitted to inflating their mileage reimbursement.[2]

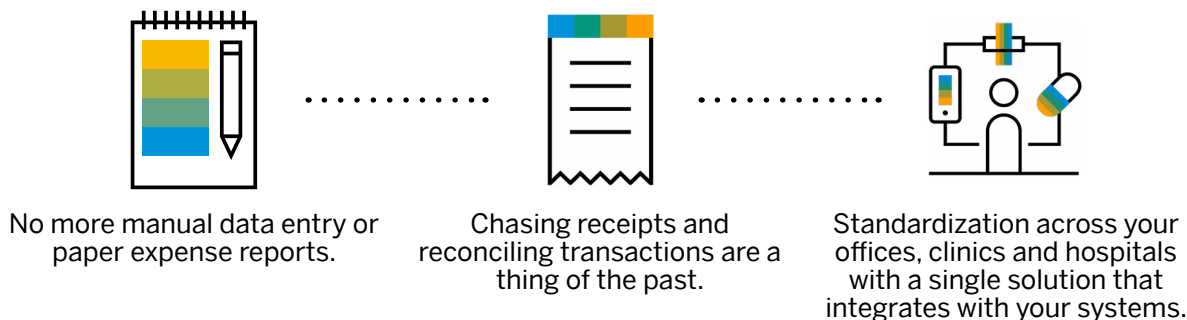## 22%
of fraud cases in healthcare are expense reimbursement fraud.[3]

Simplify the Process With Back-Office Automation

There is nothing more frustrating than dealing with data housed in multiple systems, or even multiple systems per office, clinic or hospital. The ability to access or view this data in a single place is all but impossible. With SAP Concur solutions, you can run expense, mileage tracking, invoice and P-Card systems on a single platform, providing the same user experience across formats (including mobile).

No more manual data entry or paper expense reports.	Chasing receipts and reconciling transactions are a thing of the past.	Standardization across your offices, clinics and hospitals with a single solution that integrates with your systems.

SAP Concur solutions take the work out of spend management, making details and processes effortless, so it's easier for doctors and staff in your healthcare organization to focus on what matters most.

EASY TO USE MOBILE TOOLS
Simple, mobile tools that automatically capture receipt images, categorize charges, and calculate actual mileage driven, reduce the time your clinicians, management, and finance staff have to spend on their expenses.

VISIBILITY INTO CME SPEND
Continual monitoring ensures education dollars are spent how and where they should be, and that individuals and departments are staying within their allowed stipends.

ENSURE POLICY COMPLIANCE
Set controls for compliance based on your unique policy and remind travelers to stay inside spending guidelines. As for meeting compliance regulations, simply pull a report of all expenditures with the applicable physician's name to track their spend.

ACTIONABLE DATA INSIGHTS
Comprehensive reporting helps you manage spend and control your budget by giving you:

- Visibility into spend data with meaningful analytics to track spending behaviors and compliance
- Data from custom reports and dashboards that meet your healthcare organization's unique requirements delivered right to your inbox
- Detailed reports on utilization, rebates, and other key metrics to monitor and control spend more effectively

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Sources:

[1] SAP Concur customer data

[2] Motus, Mobile Workforce Benchmark Report, 2018

[3] ACFE, Report to the Nations, 2020

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