



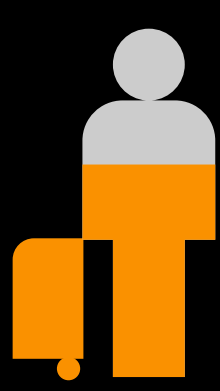
Two Views into the Future of Business Travel

Almost all business travelers are ready to travel again – and their companies are ready to send them out there – but what do travelers want in return?

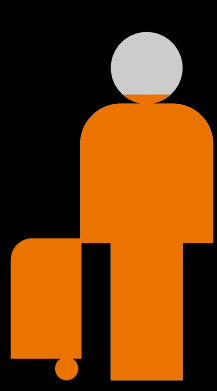
At the same time, travel managers face the dual challenge of managing “work from anywhere” travelers and demonstrating ROI to their leaders. What changes will they make to make that possible?

Business travelers want to write their own ticket.

Travel expectations are a growing concern.



61% say their current travel schedule doesn't meet their expectations.



82% feel their company is returning to pre-pandemic travel levels, but with more travel on fewer shoulders.

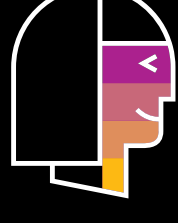
It's travel on their terms, or they're willing to leave.



23% of those dissatisfied with their travel schedule will look for a new position if things continue at this pace.

91% are willing to say no to a business trip.

92% would need more salary, benefits, or flexibility to take a position with more travel.



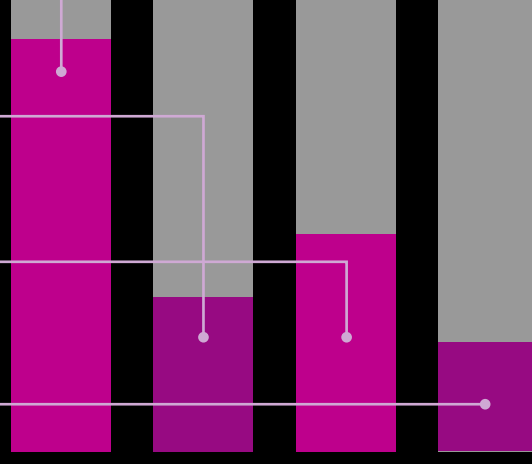
They want to feel safe where they're going and good about getting there.

91% have health and safety expectations that they consider essential for travel.

34% see health and safety concerns from COVID as the top threat to business travel.

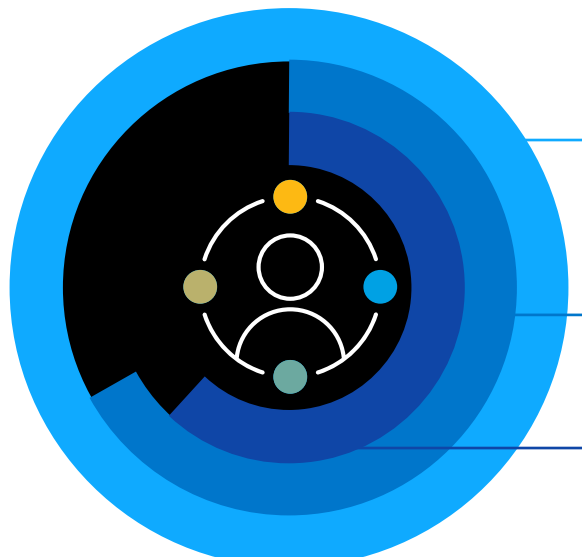
48% say sustainability info during booking is very or extremely important.

24% would decline a trip if it required non-sustainable travel.



Travel managers are planning to write new policy.

Travel and expense = health and safety.



100% expect changes to travel-booking policies to meet traveler needs and allow them to feel safe while traveling.

67% will adjust policies to help employees feel safe from COVID.

62% will improve tracking to ensure employee safety.



Rising costs are raising eyebrows.

55% list rising oil prices and inflation among the top three threats to business travel.

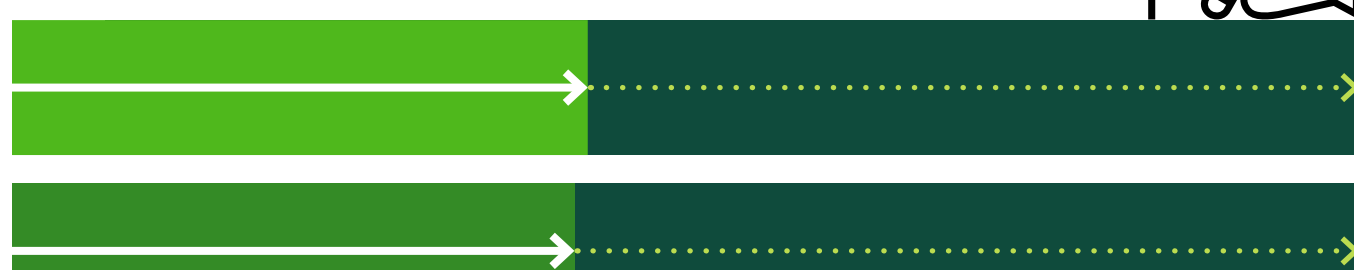
45% will adjust policies to reduce travel costs.

51% expect policy changes to stem from a desire to retain employees who are willing to travel.



Sustainability is the new standard.

43% want travelers to use their company's booking tool, where they can base reservations on sustainability info.



41% believe the company's tool is critical to accurately tracking emissions.

Where does this leave you?

To meet traveler demands and match travel manager expectations, you'll want to:

- Rethink how travel is distributed among teams.
- Remember that travelers see flexibility as critical to their safety.
- Rely on booking tools to quickly adapt to policy and traveler changes.

Read the full reports to get ready for where travel is headed.

[Global Business Travelers Report](#)

[Global Travel Managers Report](#)