



SAP®Concur® Case Study Featuring Blueprint Technologies
Concur® Expense

Blueprint Technologies automates expense management to control costs and drive digitalisation goals

Quick Facts

Company Name

Blueprint Technologies Pvt. Ltd.

Solutions

SAP Concur

Industry

Professional Services

Company Size

190 employees across geographies

Location

India, the Middle East and the USA

Why SAP Concur?

With operations spread across India, the Middle East and the USA and extensive project-related travels by employees, Blueprint technologies needed to centralize all travel policies and expenses of employees to effectively manage spends. The SAP Concur solution allowed the company to get better visibility into expenses, track approval flows and ensure timely reimbursements to employees.

About Blueprint Technologies

Blueprint Technologies is one of the leading SAP® consulting and services companies having offices in India, the Middle East and the USA. With a team of highly experienced consultants, the company is instrumental in providing cutting-edge solutions to its customers from various industries, including manufacturing, oil and gas, pharma, banking, professional services and more.





Manual expense management was leading to delays and cost leakages

As Blueprint Technologies provides SAP consulting and services to its clients based in different countries, its employees have to frequently travel to several global destinations.

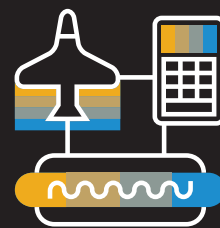
The company managed its expense management processes manually. The lack of visibility into travel booking status and approval workflows was one of the critical problem areas. It was leading to multiple follow up calls with the travel agency, resulting in productivity losses. As the process was manual, there were delays in the submission of the expense report and claims by employees and even after submission, there was no visibility on the approval status.

Since, employees were taking cash advances, traveling globally and making payments in multiple currencies tracking all this manually was a tedious and time-consuming task for the finance department. Besides, the lack of travel and expense cost insights was leading to leakages in cost controls.

The need to centralize its expense management to cut the time and resources involved in tracking expenses and cut wasteful expenditure had become a critical priority for Blueprint.

“Earlier the finance department had to gather claim-related information from emails and excel sheets to ensure accurate and timely reimbursements. The process was prone to errors, mistakes and misappropriations.”

Omprakash, Sr. Director, Blueprint Technologies



“Our travel and expense management system was paper-based, cumbersome and time-consuming. SAP Concur solutions helped streamline it, resulting in faster approvals and timely disbursement of reimbursements to employees.”

Rony John, CEO, Blueprint Technologies



Improved control over costs and employee experience with the automation of expense management

Blueprint Technologies chose to implement SAP Concur as a single global travel and expense management tool for end-to-end travel and expense management.

The solution helped the company to do away with manual paper-based claim submission and processing. Employees can now use this user-friendly solution from anywhere and at any time to submit claims. They are no longer required to enter requests in multiple systems for travel expenses. Besides, they can track the status of their claims in real-time.

The finance department, too, can easily track expense statements and approval flows and

ensure timely reimbursements to employees. Cash advances can be paid to employees on time as managers can quickly approve the requests using the tool.

By making the claim process simpler and facilitating faster approvals, the solution helped enhance the employee experience and increased employee productivity by 15%. Moreover, the greater visibility into travel plans of employees across the organization allowed the company to cut down on unnecessary travels and enabled them to reduce the travel expenditure by 18%.



15% increase in employee productivity

30% faster approvals of claims

18% improvement in cost savings and controls due to a reduction in unnecessary travel

“When finance people changed roles or left the company, the claim-related information and approvals used to get lost in mail trails, leading to delays in reimbursements and employee dissatisfaction.”

Omprakash, Sr. Director, Blueprint Technologies



“From paper-based to paper-less and from being time-consuming to incredibly fast, SAP Concur transformed our travel and expense management processes leading to improved employee experience and productivity.”

Rony John, CEO, Blueprint Technologies

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