



SAP Concur 

SAP Concur Case Study | EXTERNAL
Travel and Expense Tool

How **LUMENIS** streamlined its expense management

Quick Facts

Company Name

Lumenis India

Solutions

Concur Travel & Expense

Industry

Healthcare/ Medical Equipment

Company Size

60+

Location

India

Why SAP Concur?

- Automatically records and reports
- Time-saving
- Increased control and visibility into travel spend
- Increase efficiency and accuracy in travel and expense processes and reporting

ABOUT LUMENIS INDIA

Lumenis is a global leader in the field of minimally-invasive clinical solutions for the surgical, ophthalmology and aesthetic markets and is a world-renowned expert in developing and commercializing innovative energy-based technologies, including laser, intense pulsed Light (IPL) and radio-frequency (RF). It's an Israel based company with India operations since 2006.

The company was looking for a cloud-based solution that is easy to use, provides faster processing for expenses, and helps reduce travel costs, in addition to improving policy and compliance for employees.



Selecting SAP Concur

While researching the various T&E tools, Lumenis learned about the efficiency of SAP® Concur® tools from its counterparts in China.

“We were looking to automate our business travel and expenses and our colleagues from China recommended SAP Concur. The travel and expense app is a single platform to record all expenses related to travel and business. We strongly benefited from Concur® Expense as it **streamlined and simplified the process** for our employees and finance managers.”

- Amit Mittal, Financial Controller, Lumenis India

IMPLEMENTATION AND ADOPTION

Lumenis rolled out Concur® Expense to all of its employees in India, two years ago. Close to 60 employees use this tool for all of their travel and expense related to business. Their employees absolutely love the hassle-free way of reporting expenses. It has made the expense management process – from filing an expense claim to approval – smoother, easier and faster.

REALIZED SAVINGS

Lumenis employees were previously using

manual spreadsheets for their expense management. With Concur® Expense, they can now monitor expenditures and avoid redundant procedures. The best part that they liked about Concur Expense is it's easy to handle, user-friendly, and immediate approval features, which saves a lot of time and energy. Furthermore, SAP Concur's solutions have helped them in making faster transactions. Earlier, they used to face delays in their work due to manual submissions, approvals and documentation. With SAP Concur's T&E solution, they have reduced the claim processing by 50%.

“Our services are all over India and many of our employees work remotely therefore, travel a lot. Efficient travel and expense management is crucial for our business. These tools are **employee-friendly and saves time and effort.**”

- Amit Mittal, Financial Controller, Lumenis India

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