



Improve end-user experience with SAP Concur solutions

Employee experience isn't just a buzzword. Now, more than ever, it's every leader's job to fulfill employee's expectations and if those expectations aren't met many will go in search of companies that will give them what they want. So, what do employees want? At the top of the list is flexibility. Hybrid work is here to stay. Employees want to choose when, where, and how they work.

Employees are also tired. They're not just suffering from digital exhaustion, but overwork in general. While organizations herald recent productivity gains, they often fail to recognize the cost. If employers want to keep this pace, they will need to provide employees with tools to help them work more efficiently.

Safety is also barreling to the top of the list of employees' concerns. Now, more than ever, they expect employers to ensure their safety, including giving them the ability to make choices that make them feel most secure. And they want all this done sustainably. In short, they want a lot, and you need to be ready to help boost morale, productivity, and retention. Fortunately, SAP Concur solutions can help you deliver a positive employee experience. Our product portfolio allows employees to deal more easily and effectively with travel and expense management.



Generative AI can improve a highly skilled worker's performance by **as much as 40%** compared with workers who don't use it¹.



60% of G2000 will upgrade hardware and software technologies to increase worker retention with personalized work experiences and enhanced collaboration by 2025².



More than half (52%) finance leaders said turnover remains a significant problem for their organizations³.

Sources:

1. [MIT Sloan School](#)
2. IDC FutureScape Predictions 2024
3. [CFO.com](#)

Here are just a few ways you can help alleviate common employee concerns around travel and expense management.

Employee Concern	Solution	Product
I don't have enough time to complete my expense report.	Provide a personalized and intuitive experience making it easier for employees to build expense reports while "on the go" with a faster, more in-policy process.	Concur Expense, SAP Concur Mobile App
I can't keep track of paper receipts.	Take photos of receipts and let OCR and ML do the work to identify data like amount, date, and location, and then automatically categorize the itemizes for you.	Expenselt
I don't want to accidentally spend money on something that won't be reimbursed.	Incorporate pre-spend approval into travel workflow and leverage AI for cost estimates so employees know up front how much they can spend and on what.	Concur Request
I need to feel safe when I'm traveling on company business.	Deliver on your duty of care commitment by identifying travelers who need help, connecting with them, and getting them home safely.	SAP Concur App Center
I want to make environmentally friendly choices when I travel.	Provide travelers options for offsetting a flight's carbon emissions.	Triplt Pro
I want to get out of this middle seat.	Allow travelers to see when a better seat becomes available so they can have a more comfortable trip.	Triplt Pro
My travel involves a lot of meetings; I need help with all the planning details.	Give meeting planners a single, digital solution to manage all their meeting activities from a client visit to a customer conference.	Concur Event Management
I need guidance and trainings to help me be familiar with the tools and policies.	Provide self-service guidance and step-by-step content via on-screen UI to streamline and simply training experience.	Concur User Assistant by WalkMe

SAP Concur solutions makes it easy to show your commitment to those things that matter to your employees, like travel safety, productivity, and environmental concerns.



Learn more
Visit concur.co.in or contact your Sales Representative to enhance your end user's experience.

SAP Concur solutions help employees work smarter, not harder

1.65 days

to approve an expense report¹

2.03 days

to reimburse employees¹

83%

of SAP Concur users give our solutions 4 or 5 stars²

93%

would recommend SAP Concur to a friend or colleague³

Sources:
1. SAP Concur Global Customer Benchmark
2. G2 Review
3. GetApp Review